

## **PRIVACY POLICY - CUSTOMERS & POTENTIAL CUSTOMERS**

IMPORTANT INFORMATION REGARDING PROTECTION OF YOUR PERSONAL INFORMATION, PLEASE READ AND AGREE TO THE TERMS AND CONDITIONS DESCRIBED IN THIS PRIVACY POLICY BEFORE ENTERING ANY PERSONAL INFORMATION OR CREATING A PROFILE.

At Textron Systems, we care about the protection of your personal data. Because we care, we have adopted the practices described in this Privacy Policy for Customers and Potential Customers. You should carefully read this Privacy Policy for Customers and Potential Customers and agree to the terms and conditions described in it.

### **PRIVACY POLICY FOR CUSTOMERS AND POTENTIAL CUSTOMERS**

Textron Systems and its subsidiaries and affiliated businesses (“Textron Systems”) respect the privacy of our customers and are committed to complying with applicable privacy laws in every country in which we operate. This Privacy Policy for Customers and Potential Customers is intended to inform you about how personally identifiable information you submit within your company profile (“Personally Identifiable Information”) through this Site will be handled and protected by the Company. This policy supplements the general Privacy Policy posted on [www.textronsystems.com](http://www.textronsystems.com).

### **OUR COLLECTION AND USE OF PERSONALLY IDENTIFIABLE INFORMATION**

#### **Personal Data We Collect**

Textron Systems may collect information about your company’s qualifications as Textron Systems Customer or Potential Customer. You may be asked to provide Textron Systems with information about your company and its capabilities together with certain Personally Identifiable Information.

Personally Identifiable Information includes, but is not limited to the following:

- First and Last Name Contact
- Email address or telephone number
- Purchase records or tradeshow attendance
- Training programs
- Service Schedules and other information as requested to facilitate or complete delivery or to make available and provide the ongoing support, maintenance, repair, training or other services related to the equipment or services being purchased

Textron Systems may collect and store the Personally Identifiable Information that you provide to us. The third party servers are located in the United States.

## **Retention and Deletion of Your Personally Identifiable Information**

Personal data collected will only be retained as long as necessary for business continuity or valid legal purposes.

## **How We Use The Personal Data We Collect**

The Personally Identifiable Information that you provide will be used only as necessary to enable the continuous improvement, marketing and support of Seller's products and services.

## **Disclosures of Your Personally Identifiable Information**

We are not in the business of selling your Personally Identifiable Information to others.

Access to your Personally Identifiable Information will be restricted to Textron Systems staff and designated third party agents who have a need to know the specific information in question in order to carry out their responsibilities with regard to Textron Systems procurement process. Your information may also be disclosed to governmental entities pursuant to and in compliance with applicable laws and regulations, or a subpoena or court order.

We do not reveal Personally Identifiable Information about you to unaffiliated third parties, unless:

- (1) you request or authorize it;
- (2) the information is provided to help complete a transaction for you;
- (3) the information is provided to comply with the law, applicable regulations, court orders or subpoenas, to enforce our Terms of Use or other agreements, or to protect our rights, property or safety or the rights, property or safety of our users or others (e.g., to a consumer reporting agency for fraud protection etc.); or
- (4) the disclosure is done as part of a purchase, transfer or sale of services or assets (e.g., in the event that substantially all of the assets of an applicable Textron Systems business are acquired by another party).

We may also gather aggregated data about you and disclose such aggregated (but not personally identifiable) information to third parties for analysis or other purposes.

## **Your Rights to the Information We Collect**

We are not in the business of selling your Personally Identifiable Information to others.

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- This Privacy Notice is intended to provide you with information about what personal data Textron Systems collects about you and how it is used. If you have any questions, please contact us at [PrivacyLead@textronsystems.com](mailto:PrivacyLead@textronsystems.com).
- If you wish to confirm that Textron Systems is processing your personal data, or to have access to the personal data that Textron Systems may have about you, please contact us at [PrivacyLead@textronsystems.com](mailto:PrivacyLead@textronsystems.com).
- You may also request information about: the purpose of the processing; the categories of personal data concerned; what the source of the information was (if you didn't provide it directly to Textron Systems); and how long it will be stored. You have a right to correct (rectify) the record of your personal data maintained by Textron Systems if it is inaccurate. You may request that Textron Systems erase that data or cease processing it, subject to certain exceptions. You may also request that Textron Systems cease using your data for direct marketing purposes. When technically feasible, Textron Systems will—at your request—provide your personal data to you or transmit it directly to another controller.
- Reasonable access to your personal data will be provided at no cost upon request made to Textron Systems at [PrivacyLead@textronsystems.com](mailto:PrivacyLead@textronsystems.com). If access cannot be provided within a reasonable time frame, Textron Systems will provide you with a date when the information will be provided. If for some reason access is denied, Textron Systems will provide an explanation as to why access has been denied.

## Safeguards

Textron Systems uses reasonable administrative, technical, personnel, and physical measures to safeguard your Personally Identifiable Information against loss, theft, and unauthorized use or modification. Our site uses a combination of encryption technology and authentication to protect your Personally Identifiable Information. As long as the web browser you are using supports Secure Sockets Layer (SSL), your information will be submitted to us with a high level of security. We update and test our security technology on an ongoing basis. It is also important for you to help protect against unauthorized access by signing off of our Site each time you finish using the Site.

Textron has obtained assurances from its third-party agents that they have similar practices in place.

## Child Privacy

Because of the nature of our business, our products and services are not designed to appeal to minors, and therefore we do not knowingly attempt to solicit or receive any information from children. Our terms and conditions of use require that any

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registration may only be made by those age 18 or older and that any product or service purchases may only be made by those age 18 or older. If we have reason to believe that information is being provided by a child under the age of 18, Textron Systems will not collect the information without parental consent or parent notification, which will include the opportunity for the parent to prevent the use of the information or to prevent the child's participation in the activity. Without parental consent, online information will only be used to respond to an unsolicited request and for no other purposes. We recognize that protecting children's identities and privacy online is important and that the responsibility to do so rests with both the online industry and with parents.

## **No Contract**

This Privacy Statement does not constitute a contract between Textron Systems and any customer or potential customer.

## **Changes to This Policy**

As our business changes, this Privacy Policy for Customers or Potential Customers is expected to change from time to time, and we reserve the right to change it at any time. The use of your information is subject to the Privacy Policy for Customers or Potential Customers in effect at the time of use. The provisions contained herein supersede all previous notices or statements regarding our privacy practices with respect to this Site. We may email periodic reminders of our notices and terms and conditions and post any changes to the Privacy Policy for Customers or Potential Customers. We encourage you to check our Site frequently to see the current Privacy Policy and Terms of Use in effect and any changes that may have been made to them.

## **Website Terms of Use**

In addition to the Privacy Policy above, your use of this site is also governed by the Textron Systems website Terms of Use which are provided here for your review. By using this site and submitting any information to it, you agree to abide by these Terms of Use as published.

## **HOW TO CONTACT US WITH QUESTIONS ABOUT THIS POLICY**

To contact us regarding any questions about this Policy or to register a complaint with Textron Systems or a data protection authority, please contact the Textron Systems Privacy Lead at: [PrivacyLead@textronsystems.com](mailto:PrivacyLead@textronsystems.com).