



RMA REWORK DISPOSITION

RMA #: <i>1. Vendor's return merchandise authorization no.</i>	Textron Part Number: <i>5. Textron's part number</i>
Serial/Lot Number: <i>2. The part(s) serial or lot number(s)</i>	Vendor Part Number: <i>6. Vendor's part number</i>
Vendor: <i>3. Vendor's name</i>	
Work Order : <i>4. Vendor's work order/tracking number</i>	

Quantity Rejected: <i>7. How many items did Textron receive that were non-conforming?</i>
Date Received: <i>8. When did Textron receive the non-conforming item/part?</i>

Description of Repair/Replacement: *9. What was wrong with the part, corrective action to prevent a re-occurrence*

QN #	Original PO #	Repair/Replacement PO	Line Item
<i>10. Textron's Quality Notification number</i>	<i>11. PO # that the parts were originally purchased on. PO # can be found on QN.</i>	<i>12. Textron's PO # issued for repair/replacement part</i>	<i>13. Line item on the repair/replace PO</i>

Vendor's Analysis: *14. Vendor's description of what they found wrong with the item*

Is the part still under warranty?: NO YES

Conclusion: *16. What does the vendor suggest to do with the part? Repair/Replace?*

Parts to Original Condition	Lead Time	Cost (\$)	Comments
<i>17. Part(s) needed to repair item</i>	<i>18. How long will it take to get replacement parts?</i>	<i>19. How much does the part(s) cost?</i>	<i>20. Additional information the vendor suggests for corrective/preventative action</i>

LABOR TIME: *21. How many hours/days will it take to fix the item?*

COST: *22. Total cost to repair part to serviceable condition*

LEAD TIME: *23. How long until Textron will receive the part back?*

Required Documentation: *24. Paperwork that needs to be returned with part, e.g., Test Reports, Certifications, etc.*

Quality Representative: <i>25. Vendor's Quality Representative</i>	Date:
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KEY

1. Vendor's Return Merchandise Authorization Number
2. The part(s) serial or lot number(s)
3. Vendor's Name
4. Vendor's Work Order/Tracking Number
5. Textron's Part Number
6. Vendor's Part Number
7. How many items did Textron receive that were non-conforming?
8. When Textron received the non-conforming item/part?
9. What was wrong with the part, corrective action to prevent re-occurrence?
10. Textron's Quality Notification Number
11. Purchase Order Number that the parts were original purchased on. PO Number can be found on QN.
12. Textron's Purchase Order issued for repair/replacement part
13. The line item on the repair/replace purchase order
14. Vendor's description on what they found wrong with the item
15. Is the part still under warranty?
16. What does the vendor suggest to do with the part....Repair/Replace?
17. Part(s) needed to repair item
18. How long will it take to get replacement parts?
19. How much the part(s) cost?
20. Additional information the vendor suggests for corrective/preventative action
21. How may hours/days will it take to fix the item?
22. Total cost to repair part to serviceable condition
23. How long before Textron will receive the part back?
24. Paperwork that needs to be returned with part...Example: Test Reports, Certifications, etc
25. Vendor's Quality Representative