



PROBLEMS SOLVED SUPPORT SOLUTIONS

Managing customers' complex operations, training and logistics challenges in some of the world's toughest environments — Textron Systems Support Solutions is a proven partner with decades of knowledge and skill. With broad experience supporting a wide range of air, land and sea platforms, our people are some of the best in the business. We partner with our customers for tailored programs and optimized mission outcomes. Time after time, Support Solutions is your trusted partner and problem solver.

TEXTRON Systems

Support Solutions

300 Clubhouse Road, Hunt Valley, MD 21030 | 800.655.2616

www.textronsystems.com

YEARS IN BUSINESS: 35+
COUNTRIES DEPLOYED: 37
PERSONNEL DEPLOYED (2009-2016): 1,136
AWARDS RECEIVED: 3
PLATFORMS SUPPORTED (CURRENT): 11
UNMANNED FLIGHT HOURS SUPPORTED: 1,000,000+

STAFF AUGMENTATION

Onsite Operations and Maintenance



Experienced Field Service Representatives



Deployment Support



Supply Chain Management



Support Solutions employees live and work alongside their customers around the world, providing additional operations, maintenance and logistics staff to support mission ramp-up and surges. In fact, Support Solutions can have experienced staff on site in as little as 24 hours in many locations.

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Support Solutions' comprehensive training solutions build customer capability to promote positive mission outcomes and experienced asset utilization over time through initial training, ongoing concurrency and delta training. Our capabilities include a variety of platform types, and we can train at customer sites or our own facilities.



Curriculum Development



Software and Simulation Development



Interactive Multimedia Instruction



Classroom and Hands-on Training

CONTRACTOR LOGISTICS SUPPORT



Logistics Support Analysis



Spare & Repairs Optimization



Technical Publications



Continuous Asset Availability



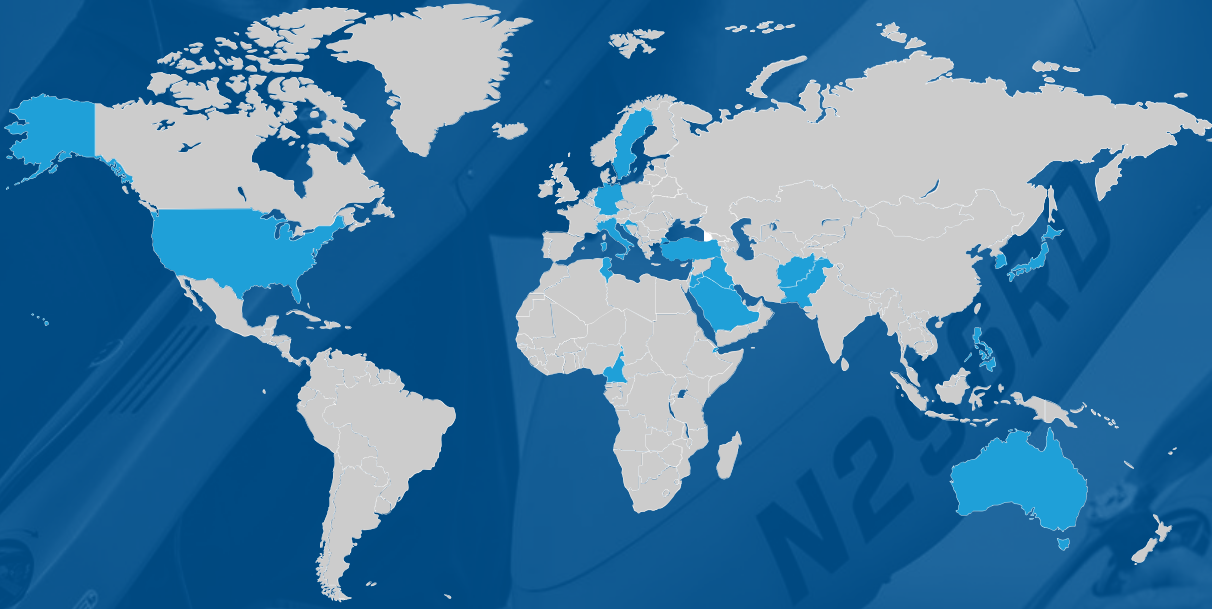
Support Solutions tailors logistics programs to meet a variety of customer requirements, from front-line spares and repairs to successful performance based logistics (PBL) programs. Our logisticians have received numerous awards for supporting their customers' mission outcomes. For example, Support Solutions has maintained more than 100 months of 100 percent availability for its U.S. Navy EA-6B, C-2 and E-2 PBL programs.

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VERIFIED SUCCESS

The Textron Systems Support Solutions difference is built on a legacy of proven success and customer outcomes, year after year. Not only are our people some of the most experienced in the business, the results they have achieved for customers around the world have been recognized as such.



AWARDS AND HONORS

- Global War on Terrorism (GWOT) Award 2010
- Performance Based Logistics Award 2010
- Performance Based Logistics Award 2016



GLOBAL REACH

- Deployed support in 37 countries
- Operations, maintenance and training
- Front-line support in three active combat zone

MULTI-PLATFORM EXPERIENCE

Support Solutions works with a variety of platforms, including those produced inside and outside the Textron enterprise.



Vehicles



Unmanned Aircraft Systems



Manned Special Missions Aircraft



Manned Rotorcraft



Surface Vehicles

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