

SUBJECT:	Textron Systems Supplier Rating System
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Revision History

Revision	Description of Change	Date
A	Initial Release	1/23/2026

Supersedure History

This document supersedes the following:		
QA-SP48	Textron Systems Supplier Rating System	1/23/2026

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I. Procedure Statement and Purpose

This document contains the Company procedure for the Supplier Rating System, and is applicable to personnel as indicated in the Site Applicability section documented on QMS-FORM-001. Supplier Development Engineering is responsible for and has the authority to make changes to this procedure.

The purpose is to:

- Provide Textron Systems strategic supply base with feedback on their quality and delivery performance
- Identify and prioritize supplier development and corrective action needs
- Serve as a key element of Textron Systems strategic sourcing processes

II. External and Internal References

External References:	AS9100 / ISO 9001
Internal References:	SD-PROC-007 - Supplier Corrective Action

III. Definitions

SDE - Supplier Development Engineer

IV. Scoring

A. Quality Performance

The quality score is a 12-month rolling average of the number of parts accepted vs. the number of parts received. Nonconformances may include parts from receiving inspection and parts found in factory. The score is calculated as follows:

$$\text{Quality} = \left(\frac{\text{Total Parts Received} - \text{Nonconforming Parts}}{\text{Total Parts Received}} \right) \times 100$$

*If the total number of nonconforming parts is greater than the number of parts received in a month, the quality score is automatically calculated as 0%

B. On-Time Delivery Performance

The on-time delivery (OTD) score is a 12-month rolling average of the number of shipments received on time vs. the total number of shipments received and is calculated as follows:

$$\text{OTD} = \left(\frac{\text{Total Shipments Received} - \text{Late Shipments}}{\text{Total Shipments Received}} \right) \times 100$$

C. Composite Performance

The composite score is an average of the quality and on-time delivery score.

$$\text{Composite} = \left(\frac{\text{Quality} + \text{OTD}}{2} \right) \times 100$$

V. Rating Scales

		Quality	OTD	Composite
Green Exceptional	Suppliers performing at this level will be given every opportunity to quote business opportunities that fall within their capabilities.	≥ 99%	≥ 95%	≥ 97%
Yellow Satisfactory	Suppliers performing at this level need to demonstrate sustained improvement. Supplier may be contacted to discuss current performance. Growth opportunities may be limited based on the severity of the nonconformances.	≥ 97%	≥ 85%	≥ 91%
Red Unsatisfactory	Suppliers performing at this level will be subject to additional review before receiving new purchase orders. Supplier may be contacted to discuss current performance. On-site visit to supplier or SCAR may be warranted. Removal from Textron Systems Approved Supplier List is possible.	< 97%	< 85%	< 91%

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